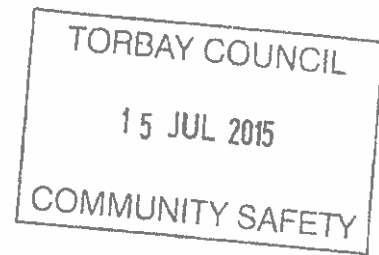


12th July 2015

Imran Nasim



Steve Cox
c/o Town Hall,
Castle Circus,
TORQUAY,
Devon
TQ1 3DR

Re: Appeal letter for consideration for application for a Torbay Hackney Carriage License.

Dear Steve,

I am writing to you in reply to the letter received dated the 19th June 2015.

I would like Torbay Council Hackney Carriage committee to re-open my case so that they may re-consider granting Myself a Hackney Carriage license upon reviewing my evidence enclosed.

On the 19th December 2014 it was accepted by the committee that there were elements of provocation between the Victim and Myself, I had tried to ignore the racial slurs throughout the day but later that evening I heard more racial comments shouted from the Victims car, this made me feel humiliated in front of my Colleagues and the Public and although this doesn't justify my actions it had tested my patience and with my poor ability to

manage my anger at that time I unfortunately lashed out at the Victim. I had behaved in this manner because of building underlying anger issues.

I have taken steps to address the issues, I have attended anger management courses at Devon Clinic in January and February this year, I have responded well to treatment and as a result I am able to keep my anger under control.

I have since gained employment with [redacted] in Torquay and over the past 15 months I have worked successfully with members of the public and my colleagues.

I have enclosed a personal reference from [redacted] that I would like to use as part evidence, it shows that I am seen as fit and proper to work.

I have also attached a copy of my anger management course response letter with receipt's to show that I have self funded and successfully participated and as a result received a letter from the director, I would like to provide this as evidence to show I have bettered myself for the interest of public safety.

I had a strong customer base, which I served well, I still have many customers wishing to use my services and I now see that I have let my customers, community and myself down. I know with the lessons I have learned that I can do better and that I can still be purposeful to Torbay Council and my Customers.

I know my actions were wrong and I now have better self-control, I have also used this time to read the Hackney Carriage & Private Hire Policy to help better understand what I had done wrong and how I should behave and act to meet the standards required from me.

I am competent and feel fit to work again as a Hackney Carriage driver, I would be happy to propose that the committee impose

special restrictions on my license if needed for a temporary period to help gain further trust within the committee, Hackney drivers and member of the community.

Thank you.

Sincerely,

Imran Nasim

To Whom it May Concern

Imran Nasim has been employed by [redacted] since 15th February 2014 and has worked both on our Evening Team and recently on our Tills. During his time of working for us he has proven to be reliable, honest and consciencious which has resulted in him being , at present, trained to assist in the Till Supervision duties in store. At no time during his employment has he acted in an irresponsible nature.

Should you require any further information, please do not hesitate to contact me.

Yours faithfully

Assistant Manager



To whom it may concern,

I am happy to confirm that Mr Imran Nasim has attended anger management courses at The New Devon Clinic during the months of January and February and has responded well to the treatments.

If you have any questions please feel free to call me on the numbers below

Warmest Regards

C

(Director)

the new devon clinic

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